

EMBASSY OF VIET NAM IN AUSTRIA

1. TOURIST VISA AT THE EMBASSY

General Information:

- Effective immediately, the processing of all visa applications will be outsourced to the external service provider [Österreichische Visa und Konsular Gesellschaft \(OEVKG\)](#). If the traveler chooses to apply for a tourist visa at the embassy instead of an e-visa, they must contact the [OEVKG](#).
- The visa is issued for a specific travel period and cannot be postponed. If the trip is not undertaken, the visa becomes invalid.
- The traveler has no automatic entitlement to a visa for Vietnam. A visa rejection does not require justification.
- The visa fee is non-refundable, even in the case of rejection or withdrawal of the application.

The following documents must be submitted ([by the OEVKG](#)):

- Original passport valid for at least 6 months upon entry into Vietnam and a copy of the photo page.
- 02 (two) biometric passport photos (4.5 x 3.5 cm).
- [Visa application](#).
- [Itinerary](#).
- Hotel booking.
- Flight booking.

Collection:

- Within 7 working days from the date of submission of all required documents.
- The applicant is responsible for verifying all information on the issued visa. Any discrepancies must be reported to the Embassy of Viet Nam without delay. Complaints submitted at a later stage cannot be taken into consideration.
- The issuance of express visas is not possible.

Contact:

- **Opening hours: Every Monday and Wednesday from 9:00 am to 12:00 pm**

- The embassy will be closed [on the public holidays of Austria and Vietnam](#). Short-term changes to the opening hours are reserved. Applicants are advised to inquire about the updated opening hours before visiting the Embassy.
- During the opening hours of the Consular Department, telephone inquiries will not be answered.

- **Address:**

Botschaft Viet Nam
Felix-Mottl- Str. 20
1190 Wien, Österreich

- **Telefon:**

- The Embassy answers consular-related questions by phone on Tuesdays, Wednesdays and Thursdays from 14:00 to 17:00.
+ For English and Vietnamese: +43 – 1 – 3680 755 10

- **E-Mail:** consular@vietnamembassy.at