

EMBASSY OF VIET NAM IN AUSTRIA

4. ELECTRONIC VISA

General Information:

- As of August 15, 2023, foreign travellers from all countries holding a **valid national passport** are eligible to apply for an electronic visa (e-visa) for Vietnam.
- Legal basis: Law No. 23/2023/QH15 passed by the National Assembly of Vietnam and Resolution No. 127/NQ-CP issued by the Government of Vietnam.
- Applicants are not automatically entitled to a visa for Vietnam. Visa denials do not require justification.
- During the e-visa application process, the following technical issues may occur: payment failure, inability to upload passport photos, incomplete data submission, etc. These problems may be due to system overload. It is recommended to cancel the application and try again after a few days.
- Due to high demand, the standard three-day processing time for e-visa applications cannot always be guaranteed. Travelers are advised to apply as early as possible.
- **Please note: The Embassy of Vietnam is not responsible for issuing e-visas and cannot provide support with the e-visa application process or offer information regarding its status. Intervention by the embassy in e-visa matters is not possible.**

Submit:

- Link: [Vietnam evisa - National portal on Immigration \(xuatnhapcanh.gov.vn\)](https://vietnam.evisa-national.portal.on.immigration.xuatnhapcanh.gov.vn)

Collection:

- The Embassy of Vietnam does not issue e-visas. The e-visa is sent directly to the applicant via email.

Contact:

- The Embassy of Vietnam does not provide information regarding e-visas. Inquiries must be directed to the Vietnamese Immigration Department.

- **Address:**

Cục Quản lý xuất nhập cảnh (Immigration Department)
44 – 46 Trần Phú Street
Ba Đình District, Ha Noi

- **Telefon:** +84 – 24 – 38 26 40 26
- **E-Mail:** foreigners@immigration.gov.vn