

EMBASSY OF VIET NAM IN AUSTRIA

5. VISA ON ARRIVAL

General Information:

- The Visa on Arrival [requires an approval letter](#) issued by the Vietnamese Immigration Authority and is granted in the following cases:
 - i. The traveller is coming from a country where Vietnam has no diplomatic or consular representation.
 - ii. The traveller has booked a tour with a licensed Vietnamese travel agency.
 - iii. Crew members of international shipping companies currently anchored at a Vietnamese seaport.
 - iv. The traveller needs to urgently attend a funeral of a relative or visit a critically ill family member.
 - v. The traveller is invited by a Vietnamese authority for disaster relief or an urgent official purpose.
- If these conditions do not apply, a visa must be obtained prior to travel.
- The entry approval letter authorizes the traveller to board the airline and to collect the visa upon arrival at an international airport in Vietnam.

Contact:

- **Opening hours: Every Monday and Wednesday from 9:00 am to 12:00 pm**
- The embassy will be closed [on the public holidays of Austria and Vietnam](#). Short-term changes to the opening hours are reserved. Applicants are advised to inquire about the updated opening hours before visiting the Embassy.
- During the opening hours of the Consular Department, telephone inquiries will not be answered.

- **Address:**

Botschaft Viet Nam
Felix-Mottl- Str. 20
1190 Wien, Österreich

- **Telefon:**

- The Embassy answers consular-related questions by phone on Tuesdays, Wednesdays and Thursdays from 14:00 to 17:00.
- + For English, German and Vietnamese: +43 – 1 – 3680 755 10

- **E-Mail:** consular@vietnamembassy.at